

Stay safe and warm this winter

Prepare today. Safer tomorrow.

A few simple checks can help keep you and your home safe and warm this winter.

- ✓ Look for warning signs of unsafe appliances, such as yellow or orange flames, sooty marks, a pilot light that keeps going out or excessive condensation.
- ✓ Get your boiler and gas appliances serviced annually by a Gas Safe registered engineer.
- ✓ Fit a carbon monoxide alarm, test it regularly and replace batteries when needed.
- ✓ Learn the symptoms of carbon monoxide poisoning, which include headaches, dizziness, nausea, breathlessness, collapse and unconsciousness.
- ✓ Join the free Priority Services Register if your medical or personal circumstances mean you may need extra support if your gas supply is ever interrupted.
- ✓ Make sure friends, family and neighbours who could benefit from being Priority Services customers sign up too.
- ✓ Save **0800 111 999** in your phone in case you smell gas or suspect carbon monoxide.

Join the free Priority Services Register on our website or contact our Customer Care Team on **customercare@northerngas.co.uk** or **0800 040 7766**.

For more gas safety and energy efficiency advice scan the QR code or visit:
northerngasnetworks.co.uk/staysafe

Northern Gas Networks